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PRIVACY POLICY



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PRIVACY POLICY	2
COLLECTION OF PERSONAL INFORMATION	2
COOKIES	2
WHAT WE DO WITH YOUR PERSONAL INFORMATION	3
OTHER TERMS AND CONDITIONS	4
HOW WE PROTECT YOUR PERSONAL INFORMATION	4
VISITING OTHER INTERNET SITES	4
CHILDREN’S ONLINE PRIVACY	5
CALIFORNIA PRIVACY RIGHTS	5
ACCESSING YOUR INFORMATION AND CHOICES, QUESTIONS AND DISPUTE RESOLUTION	5
ONWARD TRANSFER	6

Privacy Policy

This Privacy Policy tells you how the Oler Relo Group (“we” or “us”) will collect, use and share Personal Information, specifically Information that may be collected by us, our agents, van operators, other representatives or third-party companies authorized to act on our behalf (“Representatives”) or in written or electronic/video surveys or on the following website; www.olerrelo.com.

By providing information to us or our Representatives or by using the website and submitting information, you agree that we may use and disclose your information according to the terms of this Privacy Policy. This Privacy Policy was last updated as of May 22, 2018. OlerRelo Group reserves the right to change this Privacy Policy at any time by posting the revised policy on our company website, www.olerrelo.com. Please check back as necessary to review any possible changes.

Collection of Personal Information

We limit our collection of Personal Information to that which is necessary for its intended purpose. “Personal Information” may include your name, street and email addresses, phone numbers, and may also include financial information such as credit card or other bank account data. Under circumstances Involving moving and storage services, this information may also include details about the nature of the goods being shipped including any photographic, video, and/or other digital image capture of those goods, and the names and contact information for other persons involved in the shipment or authorized to provide direction on your behalf.

Cookies

The website also uses cookies to collect information about you and your browsing habits. It may also use Google Analytics and Google Display Advertising to collect anonymous Website user activity data using both first-party and third-party cookies. We use the Google Display Advertising features, which collect data through the third-party DoubleClick cookie. Cookies may stay on your browser into the future until they expire or you delete them. Further general information about cookies and how they work is available at <http://www.allaboutcookies.org>

In addition, the Web servers of our website uses an extended log file format which captures other information about your activity on our Websites including the date and time of visit; referring address (location from which a visitor comes to our site); type of Internet browser; and Internet Protocol (IP) address. The log file does not capture your email address or other information identifying you.

By visiting our website without taking steps to block or remove cookies, you are consenting to the use of cookies and other web technologies used in connection with our website, as described in this Privacy Policy.

What We Do With Your Personal Information

We use the collected Personal Information for our general commercial purposes including responses to requests for estimates or other inquiries, to perform services you have requested, to improve our website, grow and improve our services, and to provide updates or notices. We may also use collected information to offer products or services that we think you may be interested. We may use the information to conduct surveys in order to better understand your needs or evaluate our services. As we endeavor to provide you with a full range of services, it may be necessary for us to share Personal Information with our Representatives, or other companies that we have engaged to provide services on our behalf. We require those companies to use your Personal Information solely for the purposes for which it was provided and in a manner deemed consistent with this Privacy Statement.

Circumstances may necessitate our disclosure of personal information to third parties, including government agencies, courts or other entities as required by law. We may report information about your account(s) to credit bureaus and/or consumer reporting agencies. Late payments, missed payments, or other defaults on your account(s) may be reflected in your credit report and/or consumer report and may affect your ability to obtain credit.

We may also combine your Personal Information with other consumers' Personal Information or other publicly available information to help us satisfy our legitimate business interests. We may also share anonymized data, such as statistical or demographic information in aggregate form, with third parties for research or marketing purposes.

The information collected by using cookies on our website is required for the operation of the website in order to see how visitors navigate the website; to help us remember you and your preferences when you return to the website, to modify any advertising information displayed on our website in an effort to make it more relevant to our customer base. We use log files information captured by some of our Web servers to maintain and secure the Websites, monitor usage patterns, protect our intellectual property, and improve the appearance and content. Like many other websites, our website does not respond to Do Not Track signals.

We use Google Display Advertising features, which collect data through the third-party DoubleClick cookie, in an effort to serve you with relevant advertising after you leave the website; provide us with information about how our use of various advertising services is related to visits to the website; to identify trends in how the website is being used, to determine user demographics, and publish those trends in company reports for internal use. We will not merge your personal information with information collected through the DoubleClick cookie without first providing you with notice of the merger and obtaining your opt-in consent. We use your IP address information collected by Google Analytics to learn the geographical locations where our website is being used. Your IP address does not identify you personally.

Other Terms and Conditions

As a client of ours, your contract with us may contain distinct terms and conditions, limitations of liability and/or disclaimers of warranty applicable generally to the products or services provided by OlerRelo Group.

How We Protect Your Personal Information

We use reasonable measures to safeguard the security and integrity of your Personal Information through internal processes and technology designed for that purpose. You should always safeguard your own Personal Information by protecting any passwords or other identifying information used to access your account with us and by safely disposing of any records or reports that are no longer needed. Although we make reasonable efforts to limit access to our facilities and vehicles to authorized representatives, we are not responsible for maintaining the confidentiality of information that is printed and/or placed in plain view.

Visiting Other Internet Sites

Other Internet sites you visit hosted by third-party businesses, including those which may be linked to from our website may have their own privacy policies or no policy at all. We are not responsible or liable for the independent privacy policies of those third-party sites. The inclusion of any link does not necessarily imply that we endorse the third party company, its Internet site, or any products or services that it may promote or sell. When you leave our website to visit a third party website, the information transferred to the third party may include the referring address, which discloses the fact that you came from our website. This practice allows the third party to monitor its own Internet traffic.

Children's Online Privacy

The website is not directed at or intended for children under the age of 13. We do not knowingly collect Personal Information on our website directly from children and will destroy such information if we become aware that a child has disclosed such information to us without proper parental consent.

California Privacy Rights

California customers are permitted by California law to request information about how we share certain categories of information with others for their marketing purposes. Please email us at info@olerrelo.com to request this disclosure; please include "California Privacy Rights Request" in the subject line of your email and your name, address, and, if applicable, your move order number and the dates of move in the body of your email.

Accessing your Information and Choices, Questions and Dispute resolution

We will provide you with a reasonable opportunity to access your Personal Information that we have collected, correct it if it is inaccurate, or delete it as appropriate. Subject to relevant local legal requirements, (a) any such requests must be reasonable in number and scope; (b) we reserve the right to deny access to information where the burden or expense of providing access would be disproportionate to the risks to the individual's privacy or where the rights of other individuals may be violated. If you wish to make a request to access your Personal Information, or have any questions or concerns about our policies or practices, please contact us at info@olerrelo.com or (US + 1) 713-939-1448.

You can view, control, delete or block cookies by setting your browser to either reject all cookies or to allow cookies only from selected sites. If you block cookies, performance of the website may be impaired and certain features may not function at all.

You may also "opt out" of receiving advertisements or other cookies by using services such as those provided by the Digital Advertising Alliance or Network Advertising Initiative. See: www.aboutads.info/choices or www.networkadvertising.org.

You opt-out of Google Analytics tracking and for Display Advertising and customize Google Display Network ads. If you opt-out of Google Analytics tracking you will continue to receive

advertisements as you browse on the Internet, but those advertisements will not be tailored to your interests.

See: https://support.google.com/ads/answer/2662856?hl=en&ref_topic=2971788 and <https://tools.google.com/dlpage/gaoptout/>.

Onward Transfer

If you choose to provide us with your information, you consent to the transfer and storage of that information on our servers located in the United States. The information we collect is subject to U.S. state and federal law. If you are accessing the website from other jurisdictions, please be advised that you are transferring your personal information to us in the United States where data protection and privacy laws may be less stringent than the laws of your country.